



Northlander Industries

Warranty Work Request

Northlander Industries thoroughly tests and inspects each unit prior to shipment. Occasionally, defects pass unnoticed through the inspection process. Your satisfaction is important to us.

In co-ordination with the selling dealer, we will remedy warranty issues as soon as possible.

Northlander is not responsible for defects or deficiencies that occurred as a result of on-site work, and wear and tear.

Since the majority of our units are custom built, we require specific detailed descriptions of the defect(s) to enable us to have the necessary materials and time allotment to remedy the issue(s) in one visit.

Please fill out the form below, providing as much detail as possible:

CONTACT INFORMATION
Owner Name*
Street
City
Province
Postal Code
Telephone – Home*
– Work
– Cell
Fax
Email

UNIT & LOCATION INFORMATION
Park Name*
Location in Park
Contact at Park
Date Purchased
Dealer Name*
Year of Unit
Model Type
Serial No.

* Mandatory Fields

Submitted by*	<input type="checkbox"/> Owner <input type="checkbox"/> Dealer
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Description of Defects, with Details

To further assist us, please include digital photos of the defect.

Details should include colour, location, measurements, manufacturer and other critical information.

Before submitting, save or print this document for your records.